

A Values-Led Partnership Delivering Lasting Recruitment Success

HAVENCARE HOMES AND SUPPORT

Havencare Homes and Support is a charity providing Supported Living and Learning Disability services. They operate across the South West, including services in Devon and Cornwall.

CHALLENGE

Havencare needed to improve recruitment across several services, especially for hard-to-fill management roles. They were seeking consistent, high-quality candidates to reduce reliance on agency staff and poor-fit hires. A key priority was finding a recruitment partner who understood their values, offered a personal approach, and could respond quickly.

SOLUTION





Starting in early 2023, RJS Resourcing successfully placed candidates into roles such as Deputy Regional Lead, Registered Manager, Service Manager and interim leadership posts. They took time to understand Havencare's service model, ensuring strong candidate alignment. Clear communication, ongoing feedback, and effective candidate promotion enabled fast, confident hiring decisions.

RESULT

Placements have shown strong retention and improved satisfaction with both permanent and interim recruitment. RJS Resourcing has built trusted relationships with Regional and Deputy Regional Leads and is now viewed as Havencare's go-to partner for key roles.



STATISTICS

-  100% retention of candidates
-  2-week average time
-  6+ successful placements in management and leadership roles
-  100% satisfaction from hiring managers



"Working with Darien has been a pleasure. His expertise, personal approach, and commitment to getting it right for our charity have consistently exceeded expectations. With open communication, a strong understanding of our needs, and clear candidate promotion, Darien has delivered real results. I highly recommend Darien and RJS Resourcing for their exceptional service."

Stacie Tresidder-Carthew
(Area Manager)